



## CURRENT OPPORTUNITY

Title: **CAMA Senior Support Technician**

Employment Type: **Full-time**

### Join a fun and dynamic team on the leading edge of software design and support

We are a top-tier GovTech software and service company focused on helping Municipal Governments simplify Municipal information to generate greater citizen engagement. Our brands include MuniSight, CAMALot, Townfolio, All-Net, and Muniware. We are a rapidly growing team that is well positioned to increase our breadth and depth within the niche rural and small urban market. We are looking for high calibre team members who can help take us to the next level.

### About you as the CAMA Senior Support Technician

This is a unique role with specific skill sets in mind. You are part Assessment expert and part Database savant. It is preferred to have experience and base-knowledge in both, but to be an expert on the technical side is the true asset here.

- You are comfortable speaking to CAMALot clients when addressing incoming support cases
  - Assessment inquiries, best practices, legislation, calculations, year-end preparation and more
- You leverage your senior level experience with Computer Assisted Mass Appraisal
- You demonstrate your understanding of all approaches to value.
  - Cost Approach, Sales Comparison Approach, Income Approach and Regulated Assessments
- Experience with modules in CAMALot including Marshall and Swift, Income, Merlin, Lancelot.
- Understanding of the Alberta Residential Cost Manual and the Alberta Farmland Manual
- Database table knowledge, including RDBMS and SQL writing is preferred

### What you bring to the team

- A keen interest and experience in Municipal government, primarily in smaller, rural settings
- A track record of successful collaboration in a team environment and the ability to take and give feedback.
- Strong ability to empathize and listen to clients will be your superpower in this role
- Attention to detail with strong writing and communication skills
- Ability to effectively prioritize ongoing projects and tasks
- Strong ability and willingness to learn.

### About MuniSight and what we offer

At our office in Old Strathcona (Edmonton, Alberta), we have a fun and inviting work environment with all the modern fixings; stand up desks, meditating/quiet room, foosball, table tennis, and board games. We celebrate an active social committee, have fitness challenges, love our office dogs, lounge areas, and more!

We also offer competitive compensation, a hybrid work policy, full paid vacation, and comprehensive health & dental benefits. We focus a lot of energy on professional development as we want our employees to ride the wave and grow with our business.

### To apply.

To apply, contact:

Email: [admin@munisight.com](mailto:admin@munisight.com)

Email subject: Opportunity: CAMA Senior Support Technician